

* = Mandatory fields

SERVICE FORM

! Please complete this form and add it to your service order

* SERVICE ORDER FOR

Machine 1 * Machine-Type:

* Serial no.:

Machine 2 * Machine-Type:

* Serial no.:

* REASON FOR SERVICE:

Maintenance and Calibration

Repair of defect; description of defect:

By providing a precise description, you help us to shorten the troubleshooting process.

* SERVICE ORDER:

A warranty check is carried out before every repair. If a warranty claim exists, the affected assembly/order will be repaired free of charge.

Repair pre-approval up to the approval value and a guaranteed processing time of 5 working days.

(from goods receipt at Orbitalum Tools to ready for shipment)
selected products see below

Cost estimate and repair.

Warranty Claim

Invoice number:

* SENDER:

Customer no.:

* Company name & address:

* Contact person:

* E-Mail:

* Phone:

* SHIPPING DATA:

Collection of goods requested: Yes, date:

No

When collecting the goods: Package size:
(LxWxH)

Weight:
[kg]

Collection address:

Additional information about the repair:

Products and pre-approval value (excl. freight charges):

Welding:

OW 38S/76S/115S	3.200,00 EUR	MW/ORBITWIN SW	1.800,00 EUR
OW 12/17/19	3.600,00 EUR	OM 300CA/SW	2.500,00 EUR
P16	4.300,00 EUR	ORBmax	700,00 EUR
OM 165CA/180SW	1.800,00 EUR	ORBICAR W	500,00 EUR

Excluded: AVC / AVC-OSC / AVC-DC / calibration stand / OW170

Cutting:

GF4/6	1.800,00 EUR	RPG One/1.5/3.0/4.5	900,00 EUR
GF8/12	2.000,00 EUR	PS 4.5	1.600,00 EUR
GFX3.0/6.6	1.200,00 EUR		

Excluded: RA's / BRB / REB

In case the pre-approval values are exceeded, we will contact you before repair. The guaranteed repair time of 5 working days is then paused until final clarification.

We will charge you a fee of 175,00 EUR for creating a repair quote. In the event of a repair at our premises or the purchase of a new machine in exchange, this fee will not be charged. If the machine is to be returned unrepared, it will be disassembled.

Additional information about the collection:

If you wish to have your goods collected, we will charge you the respective costs as follows:

Costs for collection:	From Germany:	From Switzerland / UK:	From other EU countries:
Parcel service up to 31 kg:	35,00 EUR	120,00 EUR	65,00 EUR
Truck up to 100 kg:	62,00 EUR	210,00 EUR	105,00 EUR
Truck up to 200 kg:	82,00 EUR	290,00 EUR	200,00 EUR



**SEND THIS FORM NOW
BY E-MAIL TO:**