

*= Mandatory Fields

SERVICE FORM

! Please complete this form and add it to your service order.

* SERVICE ORDER FOR:

Machine 1

* Machine-Type:

* Serial no.:

Machine 2

* Machine-Type:

* Serial no.:

* REASON FOR SERVICE:

Regular maintenance and calibration service

Repair of defect; description of defect:

By providing a precise description you help us to shorten the troubleshooting process.

* SERVICE ORDER:

A warranty check is carried out before every repair. If a warranty claim exists, the affected assembly/order will be repaired free of charge.

Repair pre-approval up to the approval value and a guaranteed processing time of 5 working days.
(from goods receipt at Orbitalum Tools to ready for shipment)

Repair quote and repair.

Additional information about the repair:

Products and pre-approval value (excl. freight charges):

Welding:

OWS-series	2.900,00 EUR	OM 165CA,180SW	1.600,00 EUR
OW12,17,19,170	3.200,00 EUR	OM 300CA/SW	2.200,00 EUR
P16	3.900,00 EUR	ORBmax	600,00 EUR
TP-series	2.900,00 EUR	OrbicarW	400,00 EUR

Cutting:

BRB-series	1.500,00 EUR	REB-series	1.900,00 EUR
GF-series	1.600,00 EUR	RPG-series	800,00 EUR
GFX-series	1.000,00 EUR	PS-series	1.400,00 EUR
RA-series	1.700,00 EUR		

In case the pre-approval values are exceeded, we will contact you before repair. The guaranteed repair time of 5 working days is then paused until final clarification.

We will charge you a fee of 175,00 EUR for creating a repair quote. This fee will be subtracted from the final invoice in the case when the repair is placed or when a new machine will be purchased in exchange.

If no order will be placed the machine will be returned without repair in a disassembled state.

* SENDER:

Customer no.:

* Company name:

* Address:

* Technical contact:

* E-Mail:

* Phone:

Name of the dealer where this machine was purchased:

* SHIPPING DATA:

Collection of goods requested: Yes, date:

No

When collecting the goods:

Package size:
(LxWxH)

Weight:
[kg]

Additional information about the collection:

If you wish to have your goods collected we will charge you the respective costs as follows:

Costs for collection:	From Germany:	From Switzerland:	From other EU countries:
DPD up to 31kg:	13,00 EUR	70,00 EUR	45,00 EUR
Truck up to 100 kg:	42,00 EUR	160,00 EUR	85,00 EUR
Truck up to 200 kg:	62,00 EUR	240,00 EUR	150,00 EUR



**SEND THIS FORM NOW
BY E-MAIL TO:**

customerservice@itw-ocw.com